

Name	Title
Company	
Street Address	
City/State/Zip	
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Select a registration type below. Proceed by selecting one topic for each breakout session for the appropriate day(s). All sessions included with registration type must be attended in order to receive CE/CLE* credits. This includes sessions held during breakfast and lunch.

	By 8/24/2018	After 8/24/2018
<input type="checkbox"/> Pre-Conference Session (3 credits) Monday, October 15 only	\$250	\$295
<input type="checkbox"/> Conference Registration (12 credits) Includes Tuesday, October 16 and Wednesday, October 17	\$695	\$795
<input type="checkbox"/> Pre-Conference and Conference Registration (15 credits) Includes Monday, Tuesday and Wednesday, October 15-17	\$845	\$990

Monday, October 15

Pre-Conference Session 1:00 & 2:00 pm – 5:00 pm

- Part One: Policy Forms Comparison (HO-1,2,3,5,6,8) and Conditions, Part Two: Coverages, Dwelling, PP, Loss of Use, Part Three: Exclusions and Limitations**, Nicole Vinson, Esq. and Christine Phillips, Esq., Merlin Law Group
- Umpire and Appraiser Certification**, Robert Norton, General Adjusting Services; Jonathan Wilkofsky, Esq., Wilkofsky, Friedman, Karel & Cummins (session begins at 1:00 pm with an optional 1-hour certification exam at 4:00 pm)

Tuesday, October 16

Breakfast & Education Session 8:30 am – 10:45 am

- Ethics Update: Dealing with the Unlicensed (UPPA) and the Effects of Assignments of Benefits (AOB)** Brian Goodman, Esq., Kramon & Graham, P.A.; Ann Frohman, Esq., Frohman Law Office (*1st hour*)
Adjusting the Right Way – Professionally AND Ethically, William Merlin, Esq., Merlin Law Group (*2nd hour*)

Breakout Session 1 11:00 am – 12:00 pm

- Impact of Everyday Cyber Intrusions – Claims and Coverages**, Verne Pedro, Esq. Merlin Law Group; Robert Glasser, CPA, CFE, CFF, CIRA, CGMA, Berkeley Research Group
- How is the Period of Restoration Determined After Wildfires, Hurricanes, Earthquakes and Other Disasters (Contractor and Material Availability)**, Jeff Raizner, Esq., Raizner Slania LLP
- Tax Records and Their Impact on Business Income Claims**, Russell Kranzler, CPA, Certified Forensic Accountant, CFF, Held, Kranzler, McCosker & Pulice LLP; Thomas Maloney, Jr., Esq., Thomas Maloney Law

Lunch & Education Session 12:00 pm – 1:15 pm

- Ethical Implications of Harassment and Discrimination in the Claims Environment and Process**, George Brown, Esq., Kramon & Graham, P.A.

Tuesday, October 16 *continued*

Breakout Session 2 1:30 pm – 2:30 pm

- Insurer's Use of Experts to Support Their Position on the Scope of Damages and How to Address Their Claims in the Adjustment Process**, Charles Miller, Esq., Insurance Law Center
- DRONE Technology for Property Loss Evaluation**, Dilip Khatri, Ph.D., S.E., Khatri International
- Fire and Arson Investigation, Including Cause & Origin**, Frank Winston, Esq., Lerner, Arnold & Winston; Chris Aldrich, Andrew K. Knox & Company

Breakout Session 3 2:45 pm – 3:45 pm

- Employee Theft, Dishonesty and Other Crime Coverages**, Justin Redd, Esq., Kramon & Graham, P.A.
- Wildfires, Mudslides, Sinkholes and the Property Claims Challenges – Where Can They Occur?**, Joel Gumbiner, Esq., Williams and Gumbiner, LLP
- Expert Reports – What Are They, How do You Analyze Them and How to Prepare Them if Necessary**, Thomas Maloney, Jr., Esq., Thomas Maloney Law; Adam Durst, Esq., Goldberg Segalla

Breakout Session 4 4:00 pm – 5:00 pm

- Fighting Fire with Fire to Win an Alleged Arson Case**, Brenda Sauro, Esq. and Adina Bergstrom, Esq., Sauro & Bergstrom, PLLC
- Condominiums, Co-ops and HOAs – Definitions, Coverages and Differences**, Tony D'Amico, SPPA, Goodman-Gable-Gould/AI; Jonathan Lerner, Esq., Lerner, Arnold & Winston
- Artificial Intelligence in the Claims Process – Damage to and Utility of AI**, Thomas Loucks, Esq., Childress Loucks & Plunkett

Wednesday, October 17

Breakfast & Education Session 8:00 am – 9:15 am

- The Expert Witness – Inside and Outside the Courtroom**, David Ferleger, J.D., Law Office of David Ferleger

Breakout Session 5 9:30 am – 10:30 am

- The 165 Lines of the Standard Fire Insurance Policy – Understanding the Basic Policy Language**, Edward Eshoo, Esq., Merlin Law Group
- Personal Protective Equipment and Other Job Site Safety Issues (Electrical, Hazardous Material, Heights, etc.)**, Brian D'Andrade, Ph.D., PMP, CFEI, PE, Exponent, Inc., Exponent, Inc.
- Issues Relating to Builders Risk, Losses to New Construction, Renovation or Remodeling**, Josh Mallin, Esq., Weg and Myers, P.C.

Breakout Session 6 10:45 am – 11:45 am

- New Flood and Wind Controversies Since Hurricane Season 2017**, Phillip Sanov, Esq., Pandit Law
- Handling Issues of Coverage Overlaps, Exclusions and Limitations Involving Multiple Carriers and Layered Coverage**, Michael Duffy, Esq. and Jason Cieri, Esq., Merlin Law Group
- The Closed File Review – Your Game Plan for Compliance and Efficiency**, Dave Young, ClaimWizard **(not approved for credit in NH)**

Breakout Session 7 12:45 pm – 1:45 pm

- Adjuster as an Expert? Qualifications, Reports, Billing and Fees**, Bob Rutter, Esq., Rutter and Russin, LLC **(not approved for credit in NH)**
- The 2017 Hurricane Season in Puerto Rico, Florida Keys and Virgin Islands: A Comparative Analysis**, Neil Hall, Ph.D., Neil B. Hall and Associates LLC
- The Mold Exclusion – a Disappearing Coverage**, Tanner Royce, Robert A. Lucas and Associates, Inc.

Breakout Session 8 2:00 pm – 3:00 pm

- Investigating the Cause of Loss and Applying Coverage (Concurrent and Anti-Concurrent Causation)**, Jeffrey Major, Skyline Adjusters
- Drones, 3D Imaging, Real Time X-rays and Other Investigative Tools for Large Loss Fire Scenes**, Jason Karasinski, IAAI-CFI, NAFI-CFEI, Fire Research & Technology
- Understanding Odors, Cracks and Mold During or After Remediation**, Caroline Crump, Ph.D., Exponent

* Education sessions are not pre-approved for CLE credits. Attorneys will receive a CLE credit packet for self-submission (most bar associations do not charge a member attorney for this service).

Cancellation Policy

A full refund (minus a \$50 processing fee) will be issued for cancellations received by September 3, 2018. Cancellations received by September 17 will receive a 50% refund. A 25% refund will be issued for cancellations received by October 1. Cancellations received after October 1 will not be eligible for a refund.

Check here to acknowledge that you have read and agree to the cancellation policy above.

Payment Information

Total Amount Enclosed/Charged: \$ _____

Check Enclosed Visa MC AMEX

Make check payable to NAPIA, 21165 Whitfield Place, #105, Potomac Falls, VA 20165

Card Number	Expiration Date	Security Code on Card	
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REGISTER 5 OR MORE AND SAVE! Receive a \$30 discount for each attendee when five or more individuals register from the same firm (*Monday's Pre-Conference Sessions are not included*).

Registration includes all education sessions, credit processing, conference materials, speaker handouts, admission to the show floor, receptions, meals, breaks and eligibility for valuable prize drawings.

Complete this form and submit with payment to: FPCC, 21165 Whitfield Place, #105, Potomac Falls, VA 20165; Fax (703) 433-0369, E-mail info@firstpartyclaims.com. Questions? Call 703-433-2520.

Hotel Information & Room Reservations

The First Party Claims Conference takes place October 15-17, 2018 at the Crowne Plaza Hotel in Warwick, RI. The hotel is a few minutes south of downtown Providence, two miles from T.F. Green (PVD) Airport and 62 miles from Boston-Logan (BOS) Airport. The Amtrak (train) station is 12 miles away. A complimentary hotel shuttle is available to and from T.F. Green Airport.

To reserve a room visit <https://www.ihg.com/crowneplaza/hotels/us/en/reservation> and enter group code **NAP** or call 401-732-6000 and ask for the group rate of \$141 single/double. **September 17, 2018** is the deadline for guaranteed room reservations.